

Privacy and Cookie Policy

Introduction

Lumi Interiors Ltd respects your privacy and is committed to protecting your personal data. This policy is to inform you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the website. By using our site you agree to the collection and use of information in accordance with this policy.

Information collection and use

While using our website we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name.

How we will use the information about you?

The personal information we collect about you is used to process your enquiry, provide you with a product or service and to manage your account. We may also use your personal information to keep you informed about the status of your order or service being provided.

Log data

Like many other website operators, we collect information that your browser sends whenever you visit our website. This log data may include information such as your computer's internet protocol ("IP") address, browser type, browser version, the pages of our website that you visit, the time and date of your visit, the time spent on those pages and other statistics. In addition, we may use third party services such as Google Analytics that collect, monitor and analyse this data.

Other websites

Our website contains links to other websites. This privacy policy only applies to our website so when you link to other websites you should read their own privacy policy before you submit any personal data to these websites.

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your computer's hard drive. Like many websites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our website.

Security

The security of your Personal Information is important to us. However, please be aware that no method of transmission over the internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Access to your information and correction

Under the General Data Protection Regulation you have the right to request copies of your personal information, to seek rectification of inaccurate data, the erasure of your data, or to object to or restrict the use of your data, and where our system allows, to request copies of your data in digital format.

How to complain

If we have been unable to resolve an issue regarding how we handle your personal data, you have the right to complain to the Information Commissioner's Office. Details can be found on their web site at: <https://ico.org.uk/global/contact-us/>

Changes to this Privacy and Cookie Policy

This policy is effective as of 18/05/2023

We reserve the right to update or change our Privacy & Cookie Policy at any time and you should check this Privacy & Cookie Policy periodically. If we make any material changes to the Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

Contact us

If you have any questions about this Privacy & Cookie Policy, please do not hesitate to contact us.

Last updated: 18/05/2023